Hacking Humans:

Adapting to the New Normal with Meditation



Dustin S. Sachs
Information Security Professional and Doctoral Student

Agenda

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What is
Behavioral
Science?

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Motivations and Intentions

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Biases and Heuristics

How Behavioral Science Impacts Risk



Dustin S. Sachs, MBA, CISSP

Senior Information Security Officer

EDUCATIONAL BACKGROUND

Doctoral Student, Colorado Technical University

Computer Science
Cybersecurity and Information Assurance

Masters Business Administration, University of South Florida

Cybersecurity Specialization

Master Certificate, University of Central Florida

Computer Forensics

Bachelors, University of South Florida

Political Science

CURRENT PROFESSIONAL RESPONSIBILITIES

Senior Manager, Information Security Risk Management

World Kinect Corporation

Director, Research and Content Strategy

Institute for Critical Infrastructure Technology

Adjunct Professor, Cybersecurity

Lone Star College, Bachelors of Applied Technology

SKILLS

- Security Governance
- Incident Response
- Security Operations
- Vulnerability Management
- Third-Party Risk Management
- Security Metrics & Reporting
- Security Awareness & Education
- Financial Management

CERTIFICATIONS

Certified Information Systems Security Professional (CISSP)

AWS Cloud Practitioner Fundamentals

Microsoft PowerBI Data Analyst Associate

Microsoft 365 Certified: Fundamentals

Microsoft Certified: Azure Fundamentals

Microsoft Azure AI Fundamentals

Microsoft Security, Compliance, and Identity Fundamentals

CONTACT



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My Website



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"We are what we are because we have been what we have been, and what is needed for solving the problems of human life and motives is not moral estimates but more knowledge."

- Sigmund Freud

Defining Behavioral Science

The study and understanding of human behavior, decision-making processes, and their impact on individual and societal outcomes

Key Focus Areas:

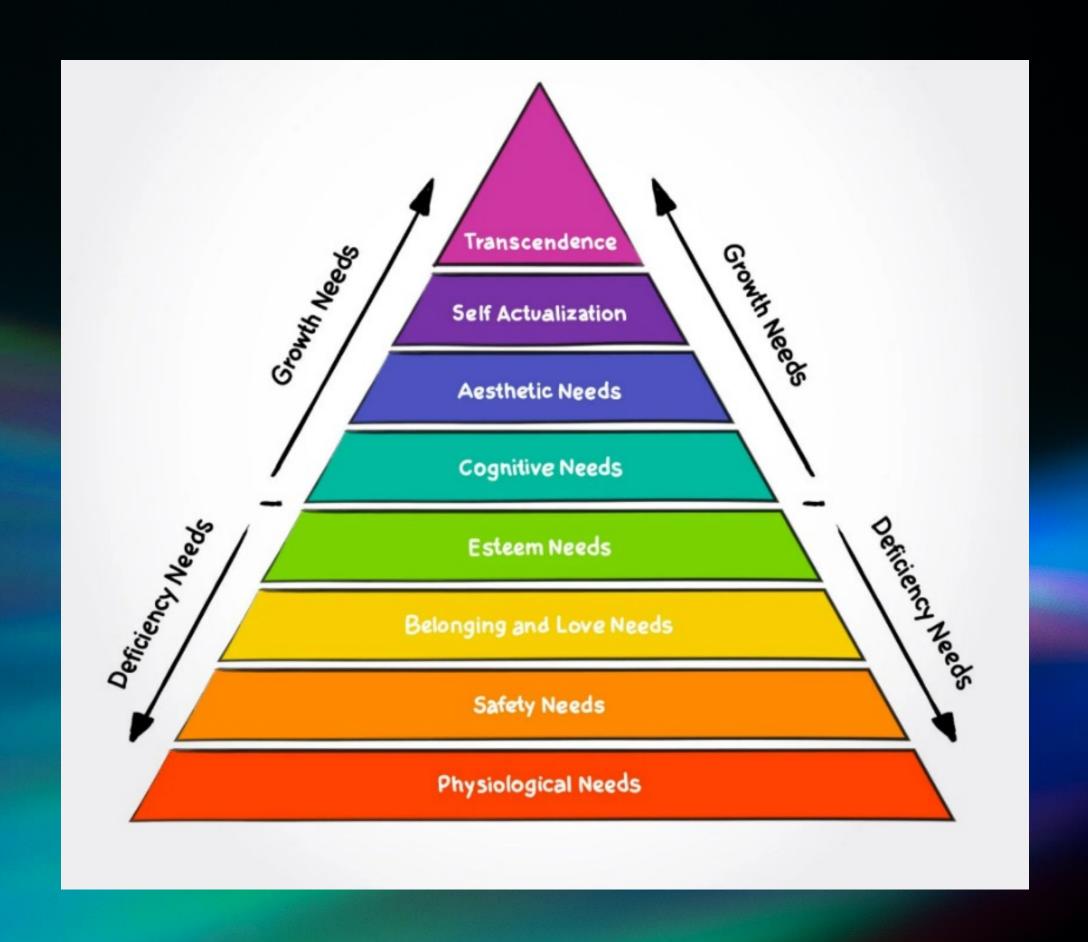
- ✓ Psychology
- ✓ Sociology
- ✓ Economics
- ✓ Anthropology
- ✓ Neuroscience



Motivations and Intentions

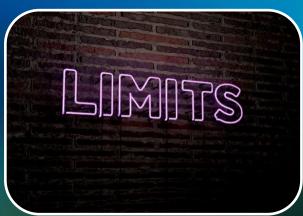
MOTIVATIONS	INTENTIONS
Underlying factors driving behavior	Conscious decision to perform a behavior
Internal and external forces	Based on motivations, beliefs, and attitudes
Initiates, guides, and sustains behavior	Represents commitment to an action
Influenced by biology, psychology, and environment	Predicts behavior but not guaranteed
Provides the "why" behind actions.	Can be influenced by situational factors

Hierarchy of Needs





Rational Choice Theory



Bounded Rationality



Choice under Uncertainty



Expected Utility

paradox

Allais paradox



Risk tolerance



Bias and heuristics



Decision fatigue



Rational Choice Theory



Bounded Rationality



Choice under Uncertainty



Expected Utility

paradox

Allais paradox

Allais Paradox

Option 1

100% of winning \$1,000,000

Option 2

40% of winning \$5,000,000 40% of winning \$1,000,000 20% of winning nothing

Allais Paradox

Option 1

11% of winning \$1,000,000

Option 2

10% of winning \$5,000,000

paradox

Allais paradox



Risk tolerance



Bias and heuristics



Decision fatigue

Thankyou!